

UK National Roofing Ltd

Site User Terms and Conditions

Last Updated: 14/03/2025

1. Introduction

Welcome to UK National Roofing Ltd. By using our website to request quotes for roof repairs, drone roof inspections, and roof replacements (both residential and commercial), you agree to these Terms and Conditions.

2. User Responsibilities

- You must provide accurate and complete information when submitting a request for a quote.
- Failure to provide correct details may result in inaccurate quotes or delays.
- You are responsible for reviewing all quotes carefully before deciding.

3. Quote Submission & Acceptance

- All quotes will be available within your customer account on the UK National Roofing Ltd website.
- Quotes are provided based on the information you submit; any changes may require a revised quote.
- You will have the option to accept or decline any quote within your account.
- Accepting a quote does not form a contract for services; a separate agreement may be required.

4. Liability & Contractor Vetting

- UK National Roofing Ltd **is liable** for work carried out by its in-house roofing team.
- UK National Roofing Ltd **is not responsible** for any services provided by external contractors.

- All external contractor teams are thoroughly vetted to ensure they adhere to the high standards required by UK National Roofing Ltd. However, we do not accept liability for their work.
- Any disputes regarding the work of external contractors must be addressed directly with the contractor.

5. Payments & Deposits

- Customers must ensure that any required deposits are paid within the requested timeframe to avoid delays in project commencement or completion.
- All outstanding balances must be settled in accordance with our **Terms of Sale**.
- Failure to meet payment deadlines may result in service delays or cancellations.

6. Accuracy of Quotes

- While we strive to provide accurate estimates, final costs may vary based on site inspections, additional requirements or increased costs in cases of extended time between the original quote and ordering the commencement of your work.
- UK National Roofing Ltd is not responsible for discrepancies between the quoted and final service costs.

7. Limitation of Liability

- UK National Roofing Ltd also acts as a platform for obtaining quotes and does not guarantee or accept responsibility for the services carried out by third-party contractors.
- We are not liable for any damages, losses, or disputes arising from services rendered by external contractors.

8. Data Protection & Privacy

- All personal information submitted will be handled in accordance with our **Privacy Policy**.
- By using our platform, you consent to the collection and processing of your data to facilitate quote generation.

9. Changes to Terms

- UK National Roofing Ltd reserves the right to modify these Terms and Conditions at any time. Continued use of the website constitutes acceptance of any changes.

10. Governing Law

- These Terms and Conditions are governed by the laws of **England and Wales**.

For any questions or concerns, please contact us at enquiries@uknationalroofing.com